

## Hearing, Speech, RLD

---

**From:** Jack & Kathy Landon <jlandon@fiberpipe.net>  
**Sent:** Monday, October 14, 2019 10:16 AM  
**To:** Hearing, Speech, RLD  
**Subject:** [EXT] Telecoil counseling

Dear Licensing Board Members,

Several years ago I purchased new hearing aids that happened to include telecoils. I had never experienced hearing through hearing loops using telecoils. Because I had received no counseling, I had no idea of what they were capable of. When the opportunity to use them at a conference occurred, I was completely awed at how well I was able to understand the speakers. Upon turning the telecoil feature on in my hearing aid, the speakers voices were delivered directly to me using the personal settings that my hearing aids were tuned to for my hearing loss. It was truly a night vs. day experience. And I could once again contribute to the conversation by hearing what others said, understanding all the nuances and responding from a base of understanding.

Please make the suggested CCAnm revision requiring initials and the telecoil disposition of the sold hearing aids. It is vitally important to enable many of our friends and neighbors with hearing loss to have an option which once again allows them to enjoy voice and music to be heard clearly. Telecoils enable hard of hearing persons to once again hear in a similar way to what they used to and how those who still have good hearing are able to.

Sincerely,

Jack Landon, Jr.

Board member of the Wyoming Telecommunication Relay Services Advisory Committee

120 Paradise Park Rd.

Sheridan, WY 82801