## Hearing, Speech, RLD

From:

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Sent:

Saturday, October 19, 2019 3:51 PM

To:

Hearing, Speech, RLD

Subject:

[EXT] Electromagnetic Loops and T-coils

To whom it may concern,

I am a 75-year old male and have been wearing hearing devices for the last thirty years. I am guessing that I must worn six or seven different devices over the years sold to me by six different audiology practitioners.

I was astounded and I must admit embarrassed by my ignorance when finding out about loops and t-coils and how they significantly improve hearing at many public and even domestic locations. It also made me angry. Reading about loops and t-coils in the general press I did not give it much credence thinking my audiologist would surely have made me aware of this wonderful "new" invention.

But none of my six AuDs, over the last 30-years ever mentioned the two words "loop" and "t-coils" to me throughout numerous consultations, fittings and programming meetings.

I am absolutely stunned by that fact and it makes me question how this seemingly bizarre situation can exist. AuDs are highly qualified experts in hearing assistance why do they keep loops and e-coils a secret? Why do they not offer t-coils when selling hearing devices? This simply makes no sense to me and it reduced my confidence in your profession.

I think loop and t-coil counseling should be part of any sale of new hearing devices. If not mandated by law it should at least be part of the Associations ethical code or best professional practice.

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