

## Hearing, Speech, RLD

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**From:** David Uribe <dvduribe@msn.com>  
**Sent:** Sunday, September 15, 2019 5:00 PM  
**To:** Hearing, Speech, RLD  
**Subject:** [EXT] Hearing Aid sales contract clause

Hello,

My name is David Uribe and I have lived with a hearing loss most of my life. I understand that The NM Speech-Language Pathology, Audiology and Hearing Aid Dispensing Practices Board will be meeting next month to make a final decision on the wording to be used in the proposed hearing aid sales contract clause.

As a consumer of hearing aids and soon to be a cochlear implant recipient, communication about products and services is highly important and it needs to be made comprehensible so there is minimal misunderstandings. However, I personally know that important communication pieces are sometimes missing and then the unfavorable surprises come.

I plea that Practice Board seriously consider having in the proposed clause a way to check and balance audiologist and dispensers sales and counsel of products to clients so that important communication about telecoils and other features of hearing aids and other apparatuses like cochlear implants be included. Perhaps a checkbox requiring an initial and date for both the client and dispensers/audiologist.

Thank you for your time.

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