

Hearing, Speech, RLD

From: David Seligman <davidhseligman@gmail.com>
Sent: Sunday, October 20, 2019 9:23 PM
To: Hearing, Speech, RLD
Subject: [EXT] Language Revision for Receipt Buyer and Seller of Hearing Aids

Dear Board Members:

As an individual who serves on the Governor's Council for the Deaf and Hard of Hearing and on the Hearing and Speech Examining Board for the state of Wisconsin, I am very familiar with the issue before you. We are hoping that our state legislature will introduce language that will require two key elements similar to the rule before you:

1. The legislation would require that the audiologist or hearing aid dispenser discuss the feasibility of a telecoil and other assistive listening devices with the customer.
2. The receipt would require that both parties, buyer and seller, simply sign or initial the form to indicate that such a conversation took place.

The requirement that both parties acknowledge that such a conversation and exchange of information took place is just good a good business practice that hardly seems controversial or objectionable from either party. In fact, the idea that either party would "object" to such a requirement frankly raises a concern about their motives.

The acknowledgement that such an exchange of information took place and both parties attest to that fact serves as a protection for both sides and helps to reduce (if not eliminate) objections surrounding the contract.

I appreciate that New Mexico is seriously considering changes and improvements to their receipt language and hope that you will see the wisdom of having both buyers and sellers attest to the exchange and discussion of important information.

Thank you for your time and attention to this important matter,
David Seligman
Madison, Wisconsin