



July 19, 2019

To Whom It May Concern:

As a long practicing audiologist in the Albuquerque community and a long-time advocate of loops and telecoils I have been asked to weigh in on some of the proposed language changes on the sales receipt or contract for hearing aids purchased in New Mexico based on the recently signed into law HB 48. I have reviewed the language that the Committee for Communication Access in New Mexico has proposed, and I strongly support this language over the language proposed by the NM Speech-Language Pathology, Audiology and Hearing Aid Dispensing Practices Board.

There is no reason what so ever that in ensuring that consumers are fully aware of whether their hearing aids have direct connection to assistive listening systems that they shouldn't acknowledge this by initialing next to the statement. Our role as hearing healthcare providers first and foremost should always be providing our patients with the best communication access possible and secondly protecting them as healthcare consumers. By actually having our patients initial this statement we are protecting them and ourselves as best possible. There is nothing taken away from our autonomy or professionalism by including this. In fact, I believe it is to our benefit in the event a consumer becomes confused later in the process. It is simply best practices.

Thank you in advance for listening. If I can provide anything further, please feel free to contact me at [cclifford@abqhearing.com](mailto:cclifford@abqhearing.com) or 505-890-0003.

Regards,

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